



State of California-Health and Human Services Agency
Department of Health Services



ARNOLD SCHWARZENEGGER
Governor

February 20, 2004

CCS Information Notice No.: 04-06

TO: COUNTY CALIFORNIA CHILDREN'S SERVICES (CCS)
ADMINISTRATORS, MEDICAL CONSULTANTS, STATE CHILDREN'S
MEDICAL SERVICES (CMS) BRANCH AND REGIONAL OFFICE
STAFF

SUBJECT: ENHANCEMENT 47 (E47) TECHNICAL "HANDS-ON" SYSTEM
TRAINING

The purpose of this letter is to inform you of the upcoming E47 technical hands-on training for Provider Management and Service Authorization modules and to request that you provide CMS, Information Technology Unit, with the names of users that will require training. The technical hands-on training will be a one-day. We anticipate starting the technical hands-on training the last week in May and the entire month of June.

The E47 Provider Management and Service Authorization modules will be implemented in July 2004. The E47 Provider Management and Service Authorizations will replace the existing Paneling and Approval screens, and the roll-and-scroll Generate Requests/Auths/Claims screens.

The CMS Branch recommends that you select to attend the technical hands-on training users with duties that require paneling, inquires, approved Special Care Center or approved inpatient inquiries and users with duties that include entering, authorizing, denying, or modifying authorizations.

The E47 technical hands-on training will consist of:

- Paneling
- Entering Authorizations
- Authorizing Authorizations
- Modifying Authorizations
- Denying Authorizations
- Selection of Service Groupings (Medical and Dental)
- Selection of Procedure Codes

Please email LaVorra Whitaker, at lwhitake@dhs.ca.gov or rweaver@dhs.ca.gov by March 15, 2004, with count and the names of the users that will require training.

If there are any questions regarding the technical hands-on training, please call LaVorra Whitaker, at (916) 327-1594 or Robin Weaver, at (916) 327-1588.

Sincerely,

Original signed by Bill White

Bill White
Children's Medical Services Branch
Information Technology Unit